

HOTEL VAN DE VIJSEL

FRONT OFFICE EMPLOYEE | FULLTIME

Are you the first contact point for the guests of Hotel van de Vijssel? Do you have strong social and communication skills? Are you representative? And do you take as your responsibility the level of service and quality? Then Hotel van de Vijssel is the perfect place to use your social skills!

As receptionist, the check-in and check-out procedure is an important task. However, it is even more important to make sure the guests feel at home and to inform them about the nicest hotspots and mustsees in Amsterdam. You like it to listen to their experiences when they return at the hotel. Next to this, managing administrative tasks takes place at your working day. As well as, solving and preventing complaints, because you are the person in charge of making our guests happy. In addition, it is possible that you have to work a night shift if the night auditor is not present.

WHO ARE WE LOOKING FOR?

You have experience in the hospitality industry or you have a completed education in Front Office or Hotel Management. In addition, you manage the Dutch and English language fluently in word and writing. As our first contact point of the hotel, you have no problems with making contact with the guests. In other words, you are hospitable and ensure that our guests perceive the best experience in Hotel van de Vijssel and Amsterdam.

WHAT DO WE OFFER YOU?

In addition to an amazing workplace and market-based salary, **we offer**

- Discount in all hotels and restaurants of Vondel Hotels
- **Many nice extras: introduction with the hotels (free drinks), 3-course dinner with the first contract renewal**
- Collective health insurance and a pension scheme
- Collective fitness for all our colleagues
- Travel expenses fee (>10 km)
- Internal growth opportunities
- Internal and external training opportunities
- An awesome workplace surrounded by art
- A uniform designed by Claes Iversen

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Moreover, we celebrate

- Your birthday!
- Employment from 2,5 years
- Every year an employee award per hotel

MORE INFORMATION ABOUT YOUR WORKPLACE

Craftsmanship, robust and authentic. Hotel van de Vijssel is characterized by distinctive elements of wood and vintage, combined with art and design for a contemporary look and feel. The hotel is located at the Overtoom 13 in the former timber trade 'Houthandel van de Vijssel' since the 19th century. The melt of industry and craftsmanship is still tangible in the powerful building. This cashless hotel with 82 rooms is located on an amazing location nearby the city centre and the green Vondelpark.

MAKE IT HAPPEN

Do you want to be part of a young and ambitious team? Then Hotel van de Vijssel is the perfect fit for you! Do not hesitate and apply. Send your CV and motivation letter to jobs@vondelhotels.com

