

HOTEL ROEMER

FRONT OFFICE EMPLOYEE | FULLTIME

Do you like to be the first contact point for the guests of Hotel Roemer? Do you have strong social and communication skills? Are you representative? And do you take the level of service and quality as your responsibility? Then Hotel Roemer is the perfect place to use your social skills!

As a Front Office Employee, the check-in and check-out procedure is an important task. However, it is even more important to make sure the guests feel at home and to inform them about the nicest hotspots and must-sees in Amsterdam. You enjoy listening to their experiences when they return at the hotel. Next to that, managing administrative tasks is also part of your working day as well as solving and preventing complaints, since you are the person to make our guests happy. In addition, it is possible that you have to do a night shift in case the night auditor is not present.

WHO ARE WE LOOKING FOR?

You are experienced in the hospitality industry or you have a completed education in Front Office or Hotel Management. In addition, you manage the Dutch and English language fluently in words and writing. As our first contact point of the hotel, you have no problems with making contact with our guests. In other words, you are hospitable and ensure that our guests receive the best experience in Hotel Roemer and in Amsterdam.

WHAT DO WE OFFER?

In addition to an amazing workplace and market-based salary, **we offer**

- Discount in all hotels and restaurants of Vondel Hotels
- **Many nice extras: introduction with the hotels (free drinks), 3-course dinner with the first contract renewal**
- Collective health insurance and a pension scheme
- Collective fitness for all our colleagues
- Travel expenses fee (>10 km)
- Internal growth opportunities
- Internal and external training opportunities
- An awesome workplace surrounded by art
- A uniform designed by Claes Iversen

HOTEL ROEMER

Moreover, we celebrate

- Your birthday!
- Employment from 2,5 years
- Every year an employee award per hotel

MORE INFORMATION ABOUT YOUR WORKPLACE

Hotel Roemer, an intimate boutique hotel full of character. Situated close to the Leidseplein, the Vondelpark and the P.C. Hoofdstraat, it is the perfect base for exploring the metropolis of Amsterdam. Unwind at Hotel Roemer after a hectic and busy day in the centre of Amsterdam. Go over all you have seen and heard while enjoying a glass of wine from the 'honesty bar' in our picturesque courtyard garden, the stylish lounge, or, of course, in your own hotel room filled with contemporary art. Hotel Roemer is the best-kept secret in Amsterdam with 37 rooms.

MAKE IT HAPPEN

Do you want to be part of a young and ambitious team? Then Hotel Roemer is the perfect fit for you! Do not hesitate and apply. Send your CV and motivation letter to jobs@vondelhotels.com

