

VONDEL HOTELS

THE INSPIRING COLLECTION

FRONT OFFICE EMPLOYEE

Are you the first contact point for the guests? Do you have strong social and communication skills? Are you representative? And do you take as your responsibility the level of service and quality? Then Vondel Hotels is the **perfect** place to use your social skills!

As a receptionist, the check-in and check-out procedure is an important task. However, it is even more important to make sure the guests feel at home and to inform them about the nicest hotspots and mustsees in Maastricht. You like it to listen to their experiences when they return at the hotel. Next to this, managing administrative tasks takes place at your working day. As well as, solving and preventing complaints, because you are the person in charge of making our guests happy. In addition, it is possible that you have to work a night shift if the night auditor is not present.

WHO ARE WE LOOKING FOR?

You have experience in the hospitality industry or you have a completed education in Front Office or Hotel Management. In addition, you manage the Dutch and English language fluently in word and writing. As our first contact point of the hotel, you have no problems with making contact with the guests. In other words, you are hospitable and ensure that our guests perceive the best experience.

WHAT DO WE OFFER?

- Competitive salary matching with your knowledge and experience
- 40% discount on a stay at one of our hotels based on availability – Hello weekend trip to Amsterdam or Maastricht.
- 20% discount in our restaurants
- Get introduced to our hotels with free drinks
- Internal growth opportunities; this year 15 employees have grown into Vondel Hotels
- Collective health insurance and a pension scheme
- Travel expenses fee, if you live more than 10 km from work
- 3- course dinner for 2 persons with the first contract renewal
- We celebrate your birthday and employment from 2.5 years.
- Opportunities to develop yourself through internal and external training opportunities
- Every year we present an Employee of the Year award per hotel, so who knows this one will be on your closet next year.
- A workspace surrounded by art, history and travelers ;)
- A uniform designed by Claes Iversen (provided you work in the hotels themselves, with the exception of kitchen and housekeeping)

MAKE IT HAPPEN

Do you want to be part of a young and ambitious team? Then Vondel Hotels the perfect fit **for you!** Do not hesitate and apply. Send your CV and motivation letter to jobs@vondelhotels.com