

# HOTEL MERCIER

## DUTY MANAGER | FULLTIME

Have you always wanted to be “in charge” of a boutique hotel? Do you already have managerial experience? Are you service-oriented and do you know how to motivate your team and get the best out of your colleagues? For Hotel Mercier we are looking for an enthusiastic and motivated Duty Manager.

As Duty Manager you ensure that the entire operation runs smoothly. In this position you work closely with the Hotel Operations Manager. This is of course not all, because together you ensure that the service and quality level of every department within Hotel Mercier is at the highest level. In addition, you are all-round deployable and you offer help where necessary. You are responsible for making the schedules and you also participate in this. This means you will have switching shifts. In addition, you will find it no problem at all to switch from the Dutch language to the English language in word and writing. You will be guided by the (Cluster) Hotel Operations Manager.

### WHO ARE WE LOOKING FOR?

Are you ready for the next step? As a Duty Manager you preferably have an MBO diploma and you have excellent command of the Dutch and English language. Our guests lack nothing because of your pleasant handling and eye for detail. In addition, you always have a smile on your face and you know how to surprise our guests with excellent service and a friendly chat. You are a real service hero with a 'hands-on' mentality.

### WHAT DO WE OFFER?

In addition to an amazing workplace and market-based salary, we offer

- Discount in all hotels and restaurants of Vondel Hotels
- **Many nice extras: introduction with the hotels (free drinks), 3-course dinner with the first contract renewal**
- Collective health insurance and a pension scheme
- Travel expenses fee (>10 km)
- Internal growth opportunities
- Internal and external training opportunities
- An awesome workplace surrounded by art
- A uniform designed by Claes Iversen

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Moreover, we celebrate

- Your birthday!
- Employment from 2,5 years
- Every year an employee award per hotel

## MORE INFORMATION ABOUT YOUR WORKPLACE

Classic, retro and elegant. Step inside Hotel Mercier and feel at home. History relives at the straight friendly hotel with 48 rooms. De authentic Berlage style is showed in the interior. Think of Art deco, robust wooden furniture with a touch of velvet and rich prints. The lobby is built in style of the old library and feels like a second home. The monumental building on the Rozenstraat 12 at a unique location at the Jordaan in Amsterdam is the place to be for sleeping, dining, working or meetup with locals. The philosophy of Helena Mercier, founder of 'Ons Huis' was to bring the neighbourhood together, learn from each other and enjoy time together. Hotel Mercier will capture this in our heart.

## MAKE IT HAPPEN

Do you want to be part of a young and ambitious team? Then Hotel Mercier is the perfect fit **for you!** Do not hesitate and apply. Send your CV and motivation letter to [jobs@vondelhotels.com](mailto:jobs@vondelhotels.com)

