

FRONT OFFICE SUPERVISOR

Do you want our hotel guests to have a pleasant experience? Do you like to lead a team? And do you love to work in a hotel? Then the position as Front Office Supervisor is perfect for you.

THE (PERFECT) MATCH

You make it a priority to pamper our guest and you're eager to lead a team. Guiding, training and coaching employees makes your heart beat faster. You have an MBO diploma in the field of Hospitality and/or Front Office Management. You master the Dutch and English language and are prepared to work a night shift when the night receptionist is not present. Several years of work experience in the Front Office in a hotel is a plus.

JOUW ROL

As a Front Office Supervisor, you are responsible for the entire Front Office department. You lead together the team with the Hotel Operations Manager. You ensure that there is enough staff, you prepare schedules for your team and you manage day and night reception staff. You provide service to our guests, supervise security, are responsible for key management and night audit. In addition, you are open for reception tasks. You guide and motivate (new) employees during their shifts.

WHAT DO WE OFFER YOU?

- Competitive salary matching with your knowledge and experience;
- 40% discount on a stay at one of our hotels based on availability – Hello weekend trip to Amsterdam or Maastricht;
- 20% discount in our restaurants;
- Get introduced to our hotels with free drinks;
- Internal growth opportunities; this year 15 employees have grown into Vondel Hotels;
- Collective health insurance and a pension scheme;
- Travel expenses fee, if you live more than 10 km from work;
- 3- course dinner for 2 persons with the first contract renewal;
- We celebrate your birthday and employment from 2.5 years;
- Opportunities to develop yourself through internal and external training opportunities;
- Every year we present an Employee of the Year award per hotel, so who knows this one will be on your closet next year;
- A uniform designed by Claes Iversen;
- A workspace surrounded by art, history and travelers ;)

MAKE IT HAPPEN

Wait no longer and apply. Send your CV to jobs@vondelhotels.com

