

CLUSTER FRONT OFFICE EMPLOYEE | FULLTIME

125% CAO SALARY

THE (PERFECT) MATCH

Are you the first contact point for the guests of Vondel Hotels? Would you like switching from locations continuously? Do you have strong social and communication skills? And are you representative? Then Vondel Hotels is the perfect place to use your social skills!

YOUR JOB

As a Cluster Front Office Employee you are the float of Vondel Hotels. You know well in advance on which days you will be working, but the time and location are still unknown. You will receive a call between 24 hours and 1 hour in advance and you will be told at which location in Amsterdam you are expected. As a Cluster Front Office Employee, the check-in and check-out procedure is an important task.. However, it is even more important to make sure the guests feel at home and to inform them about the nicest hotspots and must-sees in Amsterdam. You like it to listen to their experiences when they return at the hotel. Next to this, managing administrative tasks takes place at your working day. As well as, solving and preventing complaints, because you are the person in charge of making our guests happy! In addition, it is possible that you have to work a night shift if the night auditor is not present.

WHAT DO WE OFFER?

- A good salary; 125% of cao-salary. This mean a hourly wage of €15,27
- 40% discount at staying in one of our hotels based on availability in Amsterdam or Maastricht!
- 20% discount in our restaurants
- Introduction of the hotels with free drinks
- Internal growth opportunities
- Collective health insurance and a pension scheme
- Travel expenses fee (>10 km)
- 3-course dinner with the first contract renewal
- We celebrate your birthday and employment from 2,5 years
- Internal and external training opportunities
- Every year an employee award per hotel, so maybe next year the reward will be on your bookshelf
- A workplace surrounded by art, history and travelers ;)



WHO ARE WE LOOKING FOR?

You have experience in the hospitality industry or have a completed education in the direction of Front Office or Hotel Management. In addition, you are fluent in the Dutch and English language in word and writing. As our business card for the hotel, you are a real "people person" and you easily make contact with the guests. In other words, you are hospitable and ensure that our guests have the best experience at Vondel Hotels.

MAKE IT HAPPEN

Do you want to be part of a young and ambitious team? Then Vondel Hotels is the perfect fit for you! Do not hesitate and apply. Send your CV and motivation letter to jobs@vondelhotels.com

