

VONDEL HOTELS

THE INSPIRING COLLECTION

FRONT OFFICE EMPLOYEE | FULLTIME

Do you like to be the first contact point for the guests at our new hotel at the Gelderskade? Do you have strong social and communication skills and are you representative? Then our new hotel at the Hotel Geldersekade is the perfect place to use your social skills!

As a Front Office Employee, the check-in and check-out procedure is an important task. However, it is even more important to make sure the guests feel at home and to inform them about the nicest hotspots and must-sees in Amsterdam. You like it to listen to their experiences when they return at the hotel. Next to this, managing administrative tasks takes place at your working day. As well as, solving and preventing complaints, because you are the person in charge of making our guests happy. At the Front Office you have two different kind of shifts: from 07:00 till 15:00 or 15:00 till 23:00. In addition, it is possible that you have to work a night shift if the night auditor is not present.

WHO ARE WE LOOKING FOR?

You have experience in the hospitality industry or you have a completed education in Front Office or Hotel Management. In addition, you manage the Dutch and English language fluently in words and writing. As our first contact point of the employees, you have no problems with making contact with the guests. In other words, you are hospitable and ensure that our guests perceive the best experience at our new hotel at the Geldersekade and Amsterdam. You know exactly what the best things are to experience in Amsterdam and you can inform our guests about it.

WHAT DO WE OFFER?

In addition to an amazing workplace and market-based salary, **we offer**

- Discount in all hotels and restaurants of Vondel Hotels
- Collective health insurance and a pension scheme
- Collective fitness for all our colleagues
- Travel expenses fee (>10 km)
- Internal growth opportunities
- Internal and external training opportunities
- Sport events
- An awesome workplace surrounded by art
- A uniform designed by Claes Iversen

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Moreover, we celebrate

- Your birthday!
- Employment from 2,5 years
- Every year an employee award per hotel
- New hotel openings

MORE INFORMATION ABOUT YOUR WORKPLACE

In January Vondel Hotels opens a hotel at the Geldersekade, within walking distance of the central station. This is a former warehouse that is preserving the historic details, with an inspiring new place in the heart of Chinatown in Amsterdam. Allow yourself to be inspired in the gallery space, and workshops for artists, with a modern lobby, or in one of the 81 guest rooms filled with modern art.

MAKE IT HAPPEN

Do you want to be part of a young and ambitious team? Then Hotel Mercier is the perfect fit for you! Do not hesitate and apply.

Send your CV and motivation letter to jobs@vondelhotels.com